

**Month – wise data for the current financial year\***

Sr.No	Month	Carried Forward from Previous Month	Received	Resolved	Pending
1	JULY_2021	1	257	256	2
2	AUG_2021	2	275	271	6
3	SEP_2021	6	217	223	0
4	OCT_2021	0	255	252	3
5	NOV_2021	3	290	284	9
6	DEC_2021	9	347	352	4
7	JAN_2022	4	294	298	0
8	FEB_2022	0	339	310	29
9	MAR_2022	29	246	271	4
		54	2520	2517	57

**Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)**

Sr.No		Carried Forward from Previous Month	Received	Resolved	Pending
1	2017-2018	13	8830	8823	20
2	2018-2019	20	7407	7395	32
3	2019-2020	32	3811	3802	41
4	2020-2021	41	2033	2022	52
5	2021-2022	52	2846	2892	6
		158	24927	24934	151

\*\* Position as on 31.03.2022

Data for the month ending March 2022

S.No	Received from	Carried Forward from previous month	Received during the month	Total Pending #	Resolved *	Pending at the end of the month **		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investor	29	242	271	267	4	0	7 TO 10 Days
2	SEBI (Score)	0	4	4	4	0	0	7 TO 10 Days
3	Stock Exchange (if relevant)	0	1	1	1	0	0	7 TO 10 Days
4	Other source (if any)	0	0	0	0	0	0	N.A
5	Grans Total	29	247	276	272	4	0	7 TO 10 Days