

Month – wise data for the current financial year\*

Sr.No	Month	Carried Forward from Previous Month	Received	Resolved	Pending
1	Apr.2022	4	243	234	13
2	May-22	13	413	419	7
3	Jun-22	7	225	219	13
4	Jul-22	13	209	180	42
5	Aug.22	42	250	164	128
6	SEP.22	128	174	283	19
7	OCT.22	19	174	185	8
	Grand Total	226	1688	1684	230

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)

Sr.No		Carried Forward from Previous Month	Received	Resolved	Pending
1	2017-2018	13	8830	8823	20
2	2018-2019	20	7407	7395	32
3	2019-2020	32	3811	3802	41
4	2020-2021	41	2033	2022	52
5	2021-2022	52	2846	2892	6
6	2022-2023*	6	1686	1684	8
		164	26613	26618	159

\*\* Position as on 31.10.2022

Data for the month ending Oct 2022

S.No	Received from	Carried Forward from previous month	Received during the month	Total Pending #	Resolved *	Pending at the end of the month **		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investor	128	164	292	273	19	0	7 TO 10 Days
2	SEBI (Scores)	0	9	9	9	0	0	7 TO 10 Days
3	Stock Exchange (if relevant)	0	1	1	1	0	0	7 TO 10 Days
4	Other source (if any)	0	0	0	0	0	0	N.A
5	Grans Total	128	174	302	283	19	0	7 TO 10 Days