

Month – wise data for the current financial year\*

Sr.No	Month	Carried Forward from Previous Month	Received	Resolved	Pending
1	Apr-23	16	154	156	14
Grand Total		16	154	156	14

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)

Sr.No		Carried Forward from Previous Month	Received	Resolved	Pending
1	2017-2018	13	8830	8823	20
2	2018-2019	20	7407	7395	32
3	2019-2020	32	3811	3802	41
4	2020-2021	41	2033	2022	52
5	2021-2022	52	2846	2892	6
6	2022-2023	6	2860	2850	16
7	2023-2024	16	154	156	14
		180	27941	27940	181

\*\* Position as on 30.04.2023

Data for the month ending Apr.23

S.No	Received from	Carried Forward from previous month	Received during the month	Total Pending #	Resolved *	Pending at the end of the month **		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investor	15	145	160	147	13	0	7 TO 10 Days
2	SEBI (Score)	1	9	10	9	1	0	7 TO 10 Days
3	Stock Exchange (if relevant)	0	0	0	0	0	0	7 TO 10 Days
4	Other source (if any)	0	0	0	0	0	0	N.A
5	Grans Total	16	154	170	156	14	0	7 TO 10 Days