

Month – wise data for the current financial year*

Sr.No	Month	Carried Forward from Previous Month	Received	Resolved	Pending
1	Apr-23	16	154	156	14
2	MAY.23	14	97	106	5
3	June.23	5	141	140	6
	Grand Total	35	392	402	25

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)

Sr.No		Carried Forward from Previous Month	Received	Resolved	Pending
1	2017-2018	13	8830	8823	20
2	2018-2019	20	7407	7395	32
3	2019-2020	32	3811	3802	41
4	2020-2021	41	2033	2022	52
5	2021-2022	52	2846	2892	6
6	2022-2023	6	2860	2850	16
7	2023-2024*	16	392	402	6
		180	28179	28186	173

** Position as on 30.06.2023

Data for the month ending June.23

S.No	Received from	Carried Forward from previous month	Received during the month	Total Pending #	Resolved *	Pending at the end of the month **		Average Resolution time^ (in days)	Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months		
1	2	3	4	5	6	7		8	8
1	Directly from Investor	5	121	126	120	6	0	7 TO 10 Days	7 TO 10 Days
2	SEBI (Scores)	0	20	20	20	0		7 TO 10 Days	7 TO 10 Days
3	Stock Exchange (if relevant)	0	0	0	0	0	0	7 TO 10 Days	7 TO 10 Days
4	Other source (if any)	0	0	0	0	0	0	N.A	N.A
5	Grans Total	5	141	146	140	6	0	7 TO 10 Days	7 TO 10 Days